

Evoline C. West Frequently Asked Questions

We have compiled a list of frequently asked questions from our parents and community. We hope this is helpful.

1. What is Remote Learning?

Remote Learning is a strategy for learning continuity to be deployed for extended time away from school. This plan assumes that power and internet connectivity is not disrupted. This extended remote engagement would apply to all schools with support from district staff.

2. How do I log into my child's school accounts?

Most Fulton County Schools Digital Resources can be accessed by logging into ClassLink. You can access ClassLink by visiting <https://launchpad.classlink.com/fcs>

3. What is ClassLink (Launchpad)?

Launchpad is a single sign-on platform that will allow you to use your FCS username and password to access everything you need. ClassLink (Launchpad) delivers instant access to your web resources from all your devices.

4. What do I do if I need technical assistance with Remote Learning?

Should you require technical assistance with Remote Learning, you can call the Remote Learning Hotline.

The Remote Learning Hotline is open 9:00 AM-3:30 PM Monday - Friday

470-254-2300

5. What do I do if I don't have power or access to the internet at home?

Students will be given at least two weeks to complete assignments upon returning to school. You may also qualify for internet access through the Comcast Internet Essentials program. Visit www.internetessentials.com for more information. ([Internet Essentials Flyer](#))

6. How do I know what assignments my child should complete?

Schools will communicate assignments to parents and students through the school's regular communication channels.

- Check your email for communication from the school or teacher.
- Check the school's website
- Email your child's teacher and/or 648ecwest@fultonschools.org

7. When are the assignments from Remote Learning due?

Students will be given a minimum of two weeks to submit assignments upon returning to school.

8. Who do I contact if I have questions?

General questions about your school's Digital Learning lessons and assignments should be directed to the teacher and/or school.

- Check your email for communication from the school or teacher.
- Check the school's website
- Email your child's teacher and/or the school principal

9. Where can I find troubleshooting resources?

Troubleshooting resources and information about how to access digital resources can be found on this page. <https://www.fultonschools.org/remoteteaching>

10. What if I don't know my child's student ID number?

Should you require assistance with login information, you can call the Remote Learning Hotline.

11. How can I reset my child's password?

Should you require assistance with passwords, you can call the Remote Learning Hotline.

12. What is Fulton County Schools saying about Social Distancing?

The county encourages our community to follow CDC guidelines about social distancing. The CDC and public health officials are continuing to share guidance for the general public to practice “social distancing,” which they have described as “all individuals should limit community movement and adapt to disruptions in routine activities.” The CDC also says, “social distancing means remaining out of congregate settings, avoiding mass gatherings, and maintaining distance (approximately 6 feet or 2 meters) from others when possible.” Please be mindful and take precautions daily. These measures and overall good hygiene practices will help mitigate the effects of the COVID-19 coronavirus.

13. How do I get on the Infinite Campus Parent Portal?

All parents who were not already registered in Infinite Campus were sent an email link on March 16, 2020. If you did not receive that email, please email 648ecwest@fultonschools.org

14. My child receives special education services, who will I be contacted by during the Remote Learning Period?

Case Managers will maintain regular contact with the families on their caseload via e-mail and/or by phone. Parents can expect at least one contact, at a minimum, per week during Remote Learning Period.

15. How often should my child be on iReady?

Students should be doing iReady Math for 45 minutes a week (K-5) and iRead (K-2) and iReady Reading (3-5) for 45 minutes a week. Students access this through Class Link. Your child should know their login and password. If you are unsure, please reach out to your child’s teacher.

16. When can I pick up prepared meals for my child? What are the closest curbside locations to pick up food?

Families are invited to pick up food on Mondays, Wednesdays and Fridays from 11:00 a.m. until 1:00 p.m. *Child(ren) must be present. This is for 18 and under and Special education students that are age 21 and under.

Creekside High School, 7405 Herndon Road, Fairburn, GA 30213

Banneker High School, 6015 Feldwood Road, College Park, GA 30345

Tri-Cities High School, 2575 Harris Street, East Point, GA 30344

Langston Hughes High School, 7510 Hall Road, Fairburn, GA 30213

- 17. I received a device from the high school, but I am having trouble logging on. What if I need help with resetting passwords, accessing district supported applications, Office 365 (Teams, Email, etc.)?**

Call the Remote Learning Hotline at 470-254-2300 between 9am and 3:30pm.

- 18. What communication can I expect from Evoline C. West?**

You will hear from Principal Burton twice a week (Tuesday Talk and Follow up Friday; It is important to check the email, there may be several documents attached to emails). You will also receive communication from your child's teacher once a day.

- 19. Where do I get a hard copy Remote Learning packets for my child(ren)?**

There are a limited amount of printed packets available for pick up in plastic bins in front of the school. Additional Remote Learning Packets can also be picked up at Creekside High School.

- 20. I am only receiving emails, texts and/or phone calls of the Tuesday Talk and Follow Up Friday, what can I do?**

Go in Infinite campus and update phone number OR email 648ecwest@fultonschools.org and they will update it in system

- 21. Will my child take the Georgia State Assessments?**

At this time, all state assessments are suspended. This includes End of Grade, End of Course, and the Georgia Alternative Assessment.

