

HAC Windows 7

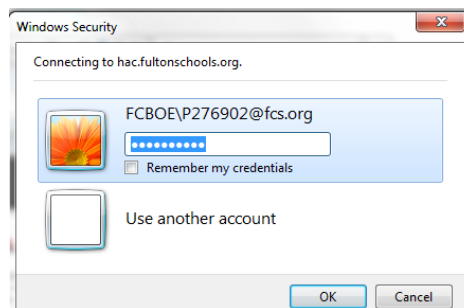
Access Problem & Solution

If you are using Windows 7 and are unable to log into HAC – you may see a window like this when you go to put in your HAC credentials. Notice the Domain field – it will probably be your computer name.



If you see this problem, it takes a couple of steps to fix it.

Step One: In this window change your logon to say FCBOE\P123456@fcs.org using your user ID in place of the 123456. Notice that the “\” backslash is the one above your enter key on your keyboard – it is NOT the forward slash ☺ Enter your password and click OK. You will not get in but you will get a window that looks like this.



Step Two: Click on use another account. First, click in the check box next to “Remember my credentials”. Enter your user id with @fcs.org attached and WITHOUT the FCBOE (i.e., P123456@fcs.org) Enter your password. The “remember my credentials” will not remember your password but it will remember your logon.

Good Luck – as always HAC questions are sent to haynesbridge@fultonschools.org.